

## 2050 Progress Way Woodburn, OR 97071 Ph 503-981-5348 Fax 503-981-0423 www.woodburnpediatric.com

**Our Vision:** To continue to be the medical home for all children by providing accessible and available quality care in our community

Welcome to our practice. We are delighted to have your child as a patient and appreciate the opportunity to be their primary medical care provider. We strive to provide quality care and provide our parents with a supporting environment. Attached you will find all of the new patient forms that are necessary for your child's first appointment. The Release of Information form will need to be returned as soon as possible, so we may request your records from your previous provider. Reviewing your records prior to your child's initial appointment will allow us to better serve you. Below you will find some additional information about our clinic. We look forward to meeting you and serving you in the future.

## **Woodburn Pediatric Policies**

Appointments: you need to check-in 15min prior to your scheduled appointment time.

Cancellations: A 24hr notice is needed to cancel, otherwise it will be considered a No-Show.

Insurance: You will be asked for your insurance card at every appointment.

Co-pays are due at the time of service.

Please make sure we are assigned as your primary care physician through your insurance.

Prescription Refills: There is a 5 business day turnaround to complete refills, please plan ahead.

Photo ID is required to pick up written prescriptions.

Forms/Letters: There is a 5 business day turnaround for all forms and/or letters.

Make sure your Emergency Consent form for each patient is up to date. The form only allows the adults listed to bring your child for a same-day appointment only if the parent is unable to attend.

**Hours:** Monday –Thursday 8am –7pm, Friday 8am –5pm, and Saturday 9am-12pm (Urgent Care) After hours, through our answering service, you may reach our on-call provider and/or the pediatric triage nurse by calling (503) 981-5348.

 Appointments
 Billing
 Medical Records

 503-981-5348
 503-981-1280 or 1-855-535-1040
 503-980-6430